Enhancing Laboratory Culture

Kelley Bonner, LCSW/MA Burn Bright March 06, 2024 "You can have all the right strategies in the world; if you don't have the right culture, you're dead." Patrick Whitesell

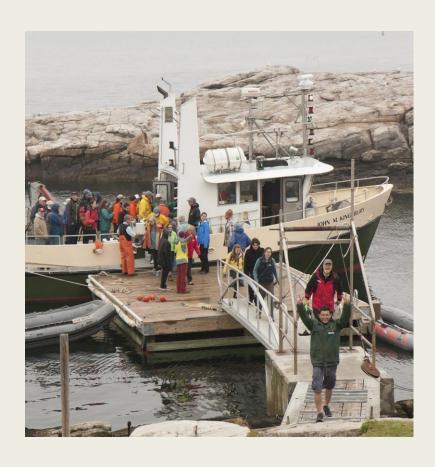
Overview of Today's Discussion

- Discuss the challenges facing marine laboratories in 2024
- Examine 3 qualities that enhance laboratory culture
- Practical interventions to enhance culture.

Challenges

- Resource Limitations
- Diversity and Inclusion
- Work-Life Balance
- Communication Barriers
- Safety and Well-being
- Professional Development
- Leadership and Management
- Collaboration and Team Dynamics
- Ethical and Environmental Concerns
- Adapting to Change

Any other challenges you think of?



3 Elements in Enhancing Culture

- Key elements that enhance any culture include:
 - Clarity
 - Trust
 - Accountability



#1 Clarity

- Provide clear expectations and guidelines
 - Continuously reinforce lab values and policies
 - Develop clear, inclusive expectations
 - All lab staff should have a clear understanding of what is expected for their role



#2 Trust

- Develop trust by:
 - Upholding inclusion principles
 - Allow everyone to have a say and feel comfortable expressing themselves
 - Normalize speaking up and curiosity around failure
 - Express gratitude when people explain concerns they may have
 - Turn mistakes into learning opportunities



#3 Accountability

- Creating a culture of accountability involves:
 - Gear training and policies that address sexual misconduct and discrimination
 - Developing standardize training that discusses expectations and ways to report misconduct of all types
 - Transparency about ongoing initiatives including updates, stats, and lessons learned
 - Frequently and clearly communicating what is happening with initiatives is key.

Practical Interventions

Leadership Specific

- Developing Lab values
- · Creating each person's "user manual"
- Presenting expectations to staff
- Create clear policies, procedures, & reporting mechanisms to address harassment, discrimination, and bullying.
- Champion work-life balance initiatives
- Create a rotating committee of employees from different levels and backgrounds to involve in decision making processes

Practical Interventions

DEI Specific

- Develop and ensure easy access to the DEI policy.
- Regular training on psychological safety, burnout, and inclusion
- Accessible facilities and equipment
- Equity audits and assessments
- Flexible working arrangements
- Mentorship and sponsorship programs
- Develop diverse hiring practices

Closing Thoughts

- Embrace Change: Continuously adapt and innovate to foster a positive and progressive lab culture.
- Commit to Inclusivity: Prioritize diversity, equity, and inclusion to ensure a supportive environment for all team members.
- Enhance Communication: Promote open dialogue and teamwork to build trust and accountability.
- Take Action: Encourage individual responsibility and collective efforts to improve and reflect on lab culture.